

First Name		Last Name		Primary Contact Phone Number (easiest way to contact you) ()	
Street Address				Secondary Contact Phone Number (if applicable) ()	
Street Address (cont)				Email Address (please print clearly)	
City		State	Zip		

SERVICE INFORMATION

Choose One



Diagnosis fees are applied to cost of repair.
 Transceivers: \$10.00



I authorize Walcott CB Sales, Inc. To service the enclosed item(s). I do not require an estimate. I understand that repairs will never exceed the value of the item being serviced.

OR



Please contact me with an estimate prior to service.

How should we contact you? email phone

If by phone, when should we call?

PLEASE DO NOT SEND US UNNECESSARY HARDWARE

Unless the item is specific to the product being repaired (eg CB microphone) we ask that you do not send us unnecessary hardware, including but not limited to mounting hardware, manuals, and power cords. Further, we do not service tube type transceivers, 23 channel CB's, or amplifiers. Do not send these items.

RETURN SHIPPING INFORMATION

Insured return shipping costs:

Mobile Radios \$15

Base Stations \$35

DELIVERY CONFIRMATION

By checking "NO SIGNATURE" I forfeit my ability to submit a claim due to theft, damage, or mis-shipments. Walcott CB Sales, Inc. Recommends a signature on all electronics.



NO SIGNATURE



SIGNATURE REQUIRED

While filling out the following fields keep in mind that accuracy will help us diagnose the problem. Be specific!

Manufacturer		Model Number		Serial Number	
Detailed Description of Problems					
Additional Comments					

cut out address below & affix to mailer

Walcott CB Sales, Inc.
 Service Department
 2940 N. Plainview Rd
 Walcott, IA 52773

DOUBLE BOX ALL ELECTRONICS!

- Put product back into original packaging, surround with packing material then place into another box.
 - Restrict product movement inside the box by using void fill like newspaper.
 - Ensure box is securely taped shut.
 - It is your responsibility to ensure proper packing. Insufficient packing may result in damage, which may increase the repair charge.
- Pack your items well!

